

Physical infrastructure	
30	<input type="checkbox"/> A PHEOC suitable facility is available <input type="checkbox"/> A multi-use facility can be converted in one hour to an adequate operational PHEOC <input type="checkbox"/> A suitable facility has been acquired but not yet developed as an operational PHEOC
31	<input type="checkbox"/> The PHEOC meets requirements for accessibility, security, structural integrity and resistance to natural and human generated hazards. <input type="checkbox"/> The PHEOC has adequate space for the all expected PHEOC functions, private meetings, surge staff, secure communications, IT equipment and support personnel <input type="checkbox"/> The PHEOC has audiovisual functionality to project operational, contextual and event status information, tested and maintained
32	The PHEOC has: <ul style="list-style-type: none"> <input type="checkbox"/> sufficient potable water supply and adequate water to address sanitary requirements <input type="checkbox"/> structural maintenance, janitorial and waste removal services <input type="checkbox"/> toilet and sanitary facilities scaled for the expected occupancy <input type="checkbox"/> approved quantity of first aid supplies <input type="checkbox"/> an approved fire suppression system and/or equipment <input type="checkbox"/> a staff evacuation plan <input type="checkbox"/> security measures to control access <input type="checkbox"/> a backup site that can be activated if the primary site becomes untenable
Information and communications technology (ICT) infrastructure	
33	<input type="checkbox"/> The PHEOC has sufficient computer workstations with necessary application software loaded and tested.
34	<input type="checkbox"/> PHEOC servers and backups, with needed applications are maintained and routinely tested
35	<input type="checkbox"/> The PHEOC has sufficient tested telephonic and/ or interoperable radio communications for every workstation and meeting space, with spares.
36	<input type="checkbox"/> There is tested web or video conferencing equipment in a private meeting space.
37	<input type="checkbox"/> There are sufficient printers, copiers, fax machines and scanners are maintained and functional.
38	<input type="checkbox"/> There is sufficient quantity of electricity including backup capacity (generator and fuel, UPS for critical data storage and processing)
39	<input type="checkbox"/> The facility has an HVAC system sufficient to maintain comfort for occupants and keep IT equipment cool.

Framework for a Public Health Emergency Operations Centre

November 2015



**World Health
Organization**

Framework for a Public Health Emergency Operations Centre

November 2015

WHO Library Cataloguing-in-Publication Data

Framework for a Public Health Emergency Operations Centre. November 2015

I. World Health Organization.

ISBN 978 92 4 156513 4

Subject headings are available from WHO institutional repository

© World Health Organization 2015

All rights reserved. Publications of the World Health Organization are available on the WHO web site (www.who.int) or can be purchased from WHO Press, World Health Organization, 20 Avenue Appia, 1211 Geneva 27, Switzerland (tel.: +41 22 791 3264; fax: +41 22 791 4857; e-mail: bookorders@who.int).

Requests for permission to reproduce or translate WHO publications –whether for sale or for non-commercial distribution– should be addressed to WHO Press through the WHO website (www.who.int/about/licensing/copyright_form/en/index.html).

The designations employed and the presentation of the material in this publication do not imply the expression of any opinion whatsoever on the part of the World Health Organization concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. Dotted lines on maps represent approximate border lines for which there may not yet be full agreement.

The mention of specific companies or of certain manufacturers' products does not imply that they are endorsed or recommended by the World Health Organization in preference to others of a similar nature that are not mentioned. Errors and omissions excepted, the names of proprietary products are distinguished by initial capital letters.

All reasonable precautions have been taken by the World Health Organization to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either expressed or implied. The responsibility for the interpretation and use of the material lies with the reader. In no event shall the World Health Organization be liable for damages arising from its use.

Printed in Switzerland

Design and layout: Jean-Claude Fattier